

LUYE PHARMA PRIVACY NOTICE

Last Updated: September 6, 2023

Introduction

This Privacy Notice describes how Luye Pharma Group, a member of Luye Life Science Group (“Luye,” “we,” “us,” or “our”) uses your personal information. This Privacy Notice applies to the information we collect on this website and any other websites that link to this Privacy Notice (collective the “Sites”) and to our mobile application (“App”). Your privacy is important to us, please read this Privacy Notice to learn about the information we collect from you and how we use that information. By using the Sites or App, you acknowledge the data practices outlined in this Privacy Notice. If you do not agree with any part of this Privacy Notice, please do not use our Sites or App.

Changes to this Privacy Notice

If we make any changes to this Privacy Notice, we will post the updated document and its effective date on this page. If we make material changes to this document, we will notify you in advance by sending you an email and/or posting a notice in this webpage. You should periodically review this Privacy Notice to ensure that you are familiar with the most current version. Your continued use of the Sites after the “Last Updated” posted above will constitute your acknowledgement of the updated Privacy Notice.

Site and App Accessibility

The Site and App are only available for use in the United States. Please do not use our Site or App if you are not a resident of the United States. Our Site and App are hosted in the United States, and you acknowledge that your personal information will be processed in the United States.

Children’s Data

We do not knowingly collect any personal information from individuals under 18 years of age. If we learn that we have collected the personal information of an individual under 18, we will delete the information as soon as possible.

What Information Do We Collect and How Do We Use It?

You may provide us with your personal information when you complete an online form to contact us on our website, when you email us, when you request more information from us, or when you participate in our promotional events and surveys. The personal information you provide us may include:

- Name
- Email address
- Country of residence
- Address
- Telephone number
- Occupation
- Technical information about your device, such as your IP address, device type, device and advertising identifiers, browser type and version, and other standard server log information
- Other personal data which you voluntarily provide to Us

By providing us with your personal information, you consent to us processing your data for the purposes described in this Privacy Notice. We will use the personal information you provide us for the purposes described above and:

- To administer the Site and App;
- Register you for any services you may have requested; and
- To respond to your inquiries.

Information We Automatically Collect

When you visit the Sites or App, or use our services, we automatically collect certain information about your device, including information about your web browser, IP address, time one, your approximate location and some of the cookies that are installed on your device. We collect this information to manage the Sites and App and to provide you access to them.

We automatically collect this information using the following technologies:

- “Cookies” are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.
- “Log files” track actions occurring on the Sites, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
- “Web beacons”, “tags”, and “pixels” are electronic files used to record information about how you browse the Sites.

Please review our Cookie Policy to learn how we use cookies.

Sharing Your Personal Information

We do not sell your personal information and we do not share your personal information with third parties unless we provide you with advance notice, such as within this Privacy Notice or at the point, we collect the data from you.

We may share your personal information:

- (i) as permitted or required by applicable law or regulatory requirements. In such a case, we will endeavor to disclose only the requested information under the circumstances;
- (ii) to comply with valid legal processes such as search warrants, subpoenas or court orders;
- (iii) as part of Luye’s regular reporting obligations;
- (iv) to protect the rights and properties of Luye;
- (v) As part of a corporate business transaction such as a merger or acquisition, divestiture, sale of company assets, or in the event of insolvency, bankruptcy, or receivership; and
- (vi) during emergency situations or where necessary to protect the safety of a person or group of persons.

Who Will Have Access To Your Personal Data?

If necessary, your personal information may be transferred to other entities within the Luye Pharma group. We may also share your personal information with service providers and third-parties for a business purpose. Such service providers and third parties include: IT providers who assist us with technical developments and support; auditors and consultants who assist us with auditing and verification purposes; and with regulatory and law enforcement agencies, as may be required by law.

Third-Party Analytics Providers

We use Google Analytics and other third-party analytics providers ("Analytics Providers") to collect information about how you use our Site. Analytics Providers use Cookies in order to collect demographic and interest-level information and usage information from users that visit the Site, including information about the pages where users enter and exit the Site and what pages users view on the Site, time spent, browser, operating system, and IP address. Analytics Providers use the information they collect from the Site and other websites to share with us and other website operators' information about users including age range, gender, geographic regions, general interests, and details about devices used to visit the Site and other websites and purchase items.

For more information regarding Google's use of cookies, collection and use of information, see their privacy policy here: <https://policies.google.com/privacy?hl=en> The Google Analytics Opt-Out Browser Add-On is available at: <https://tools.google.com/dlpage/gaoptout>

Aggregate Information

We use non-identifying aggregated information to monitor customer traffic patterns to the website and particular pages, as well as site usage, in order to help us improve the design and layout of the content. This information is considered aggregate information and it is not used to identify you as an individual.

How Long Will Luye Store Your Data?

Your personal information will be stored for a period allowed under applicable laws of the countries of our operations. Except as otherwise permitted or required by applicable law or regulatory requirements, Luye endeavors to retain your personal information only for as long as it believes is necessary to fulfill the purposes for which the personal information was collected (including, for meeting any legal, accounting or other reporting requirements or obligations). We may retain aggregate data, which does not identify you, indefinitely.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Sites. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Sites.

Opt-Out of Email Communications

If you provide us with your email address, we may send you product emails from time to time. If you do not wish to receive such emails from us, you may opt out of future emails regarding that product by following the opt-out instructions in the email. Note that you cannot opt out of receiving required

administrative or legal communications. Opt-out requests will be effective after a reasonable period of time for processing but in no event longer than such time as may be required by applicable law.

Note to California Residents: Shine the Light Law

California Civil Code Section 1798.83 permits Users of our Sites and App that are California residents to request certain information regarding our disclosure of the information you provide through the Sites and App to third parties for their direct marketing purposes. To make such a request, please contact us at contactluyeusa@luye.com.